

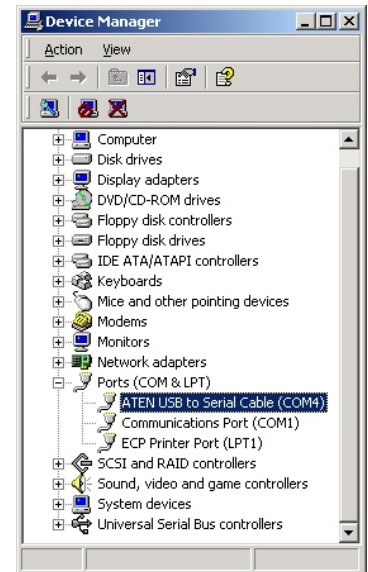


# DATALOGGERS

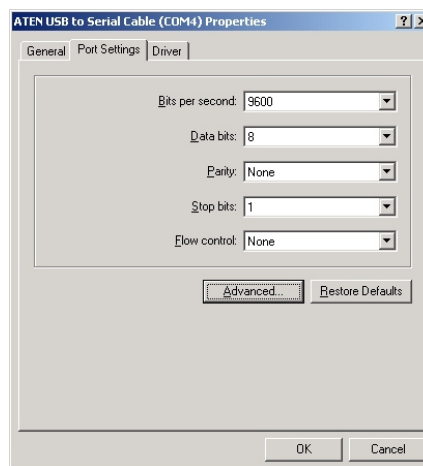
## Problems with USB Adapters

If you are having problems connecting to a Skye logger or meter via a USB adapter, please check the Comm Port settings as shown below:

1. It is assumed that you have already installed the RS232 serial USB converter and loaded its software.
2. Click on START, SETTINGS and CONTROL PANEL
3. Choose SYSTEM. In the System Properties window, choose the HARDWARE tab, and click on DEVICE MANAGER. You will see a window similar to that shown on the right:
4. Click on the '+' beside "Ports (COM & LPT)" to expand. Double click on the USB to Serial Cable item to bring up its Properties window as below:



5. Click on the Advanced button to bring up the window below:

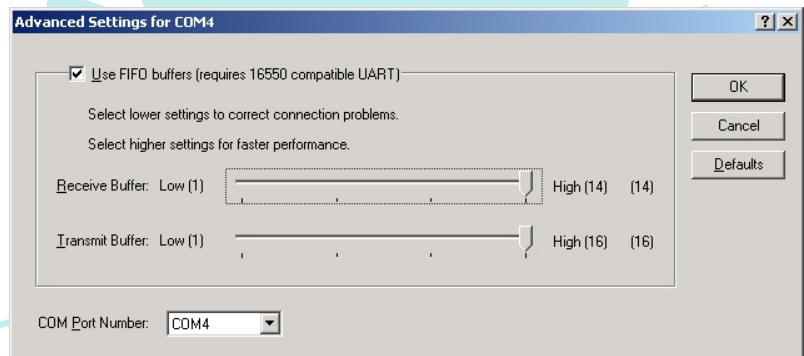


Choose a Comm Port from 1 to 4 using the drop down box. Choose the same Comm Port in the Skye software. In most cases this will solve the problem.

If the problem persists, try gradually reducing either or both of the buffer settings from High to Low.

It may also be necessary to click on the tick box to switch off the "Use FIFO Buffers" completely.

You will need to test the Communications Port in between changing settings.



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