

## Problems downloading data in SkyeLynx Deluxe & Auto softwares

If you are having problems downloading data please check the settings for the communications port you are using as follows:

- 1. Open Control Panel and choose System
- 2. Choose the Hardware tab at the top of the window, and then click on the Device Manager button
- 3. Double click on Ports (COM & LPT) to open the tree.
- 4. Double click on the port to which the DataHog logger is connected. This could be a serial or USB port.
- 5. In the port's Properties window, choose the Port Settings tab at the top of the page.
- 6. The Flow Control setting should be set to Xon/Xoff as shown below.

	Communications Port (COM1) Properties	? ×
	General Port Settings Driver Resources	1
	Bits per second: 9600	
	Data bits: 8	
	Parity: None	
	Stop bits: 1	
	Elow control: None	
	Hardware <u>A</u> dv <mark>None</mark>	
	OK	Cancel
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Click OK to close a	all open windows.	
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