



DATALOGGERS

DataHog2 Communications Problems - FAQ

Q: MY LOGGER ISN'T WORKING

A: Please check the following:

1. Does the logger make a regular (every 10 seconds) beep noise when the RS232 cable is connected to the RS232 socket?

- a) YES – the logger itself is functioning, continue to 2 to check the PC connection
- b) NO – press the RESET button inside the logger, beside the batteries and try again
- c) STILL NO – change the logger batteries, press the PSU Reset button beside the batteries and try again

2. Can you link the logger to the PC as normal? Do you see the ANY NUMERIC KEY TO WAKE UP message appearing every 10 seconds?

- a) YES – continue to 3
- b) NO – try the following:
 - i) check you have chosen the right Comm Port in the PC software (especially if you are using a RS232 – USB adapter)
 - ii) Press the ESCAPE key 3 times to try to return the logger to Main Menu Mode
 - iii) try a different PC
 - iv) try a new datalead if possible

3. If you can wake up the logger to see Main Menu then the logger is now working OK

- a) in SkyeLynx Standard, click on the File menu and Wake Up Logger
- b) in WizzCom 265, press and hold the 2 key until the Main Menu appears
- c) in SkyeLynx Deluxe, click the Logger menu and Wake up current instrument

If you are still having problems please email Skye on technical@skyeinstruments.com

SKYE INSTRUMENTS LTD
21, Ddole Enterprise Park, Llandrindod Wells, Powys, LD1 6DF, UK
Tel: +44(0)1597 824811 Fax: +44(0)1597 824812
Email: skyeemail@skyeinstruments.com Web: www.skyeinstruments.com

